Procedure for Scanning Data in Health Guard ID (Mobile App)

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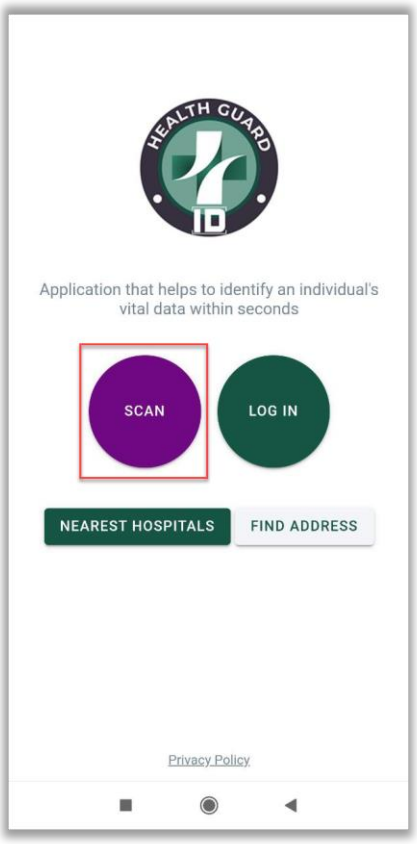
APPENDIX

Unauthorized Access

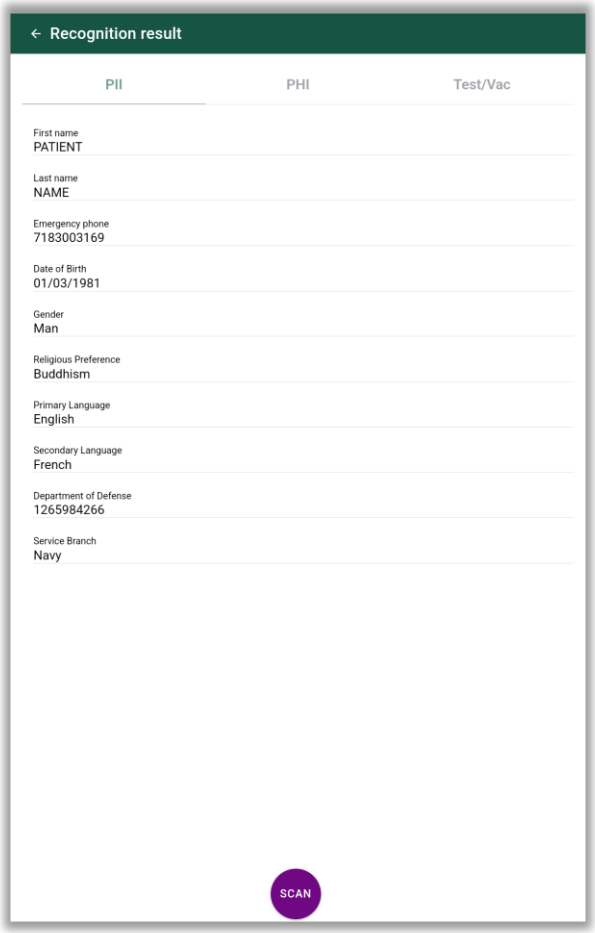
1.0 Procedure for QR scanning for unauthorized users

1. **STEP 1:** Click on “SCAN” button

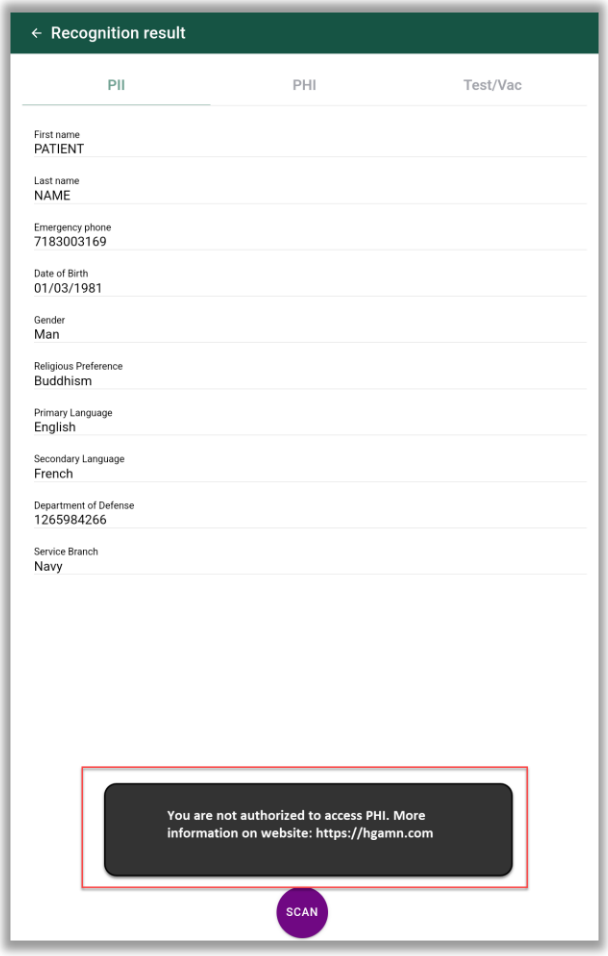


2. **STEP 2:** Your device's camera so that the QR Code is within the viewfinder or frame. Hold your device steady and ensure the QR code is well-lit and clearly visible within the camera frame.

3. **STEP 3:** Review Recognition result for Personal Identifiable Information such as: *First Name, Last Name, Emergency Phone, Date of Birth, Gender, Religious Preference, Primary Language, Secondary Language, Department of Defense, Service Branch*



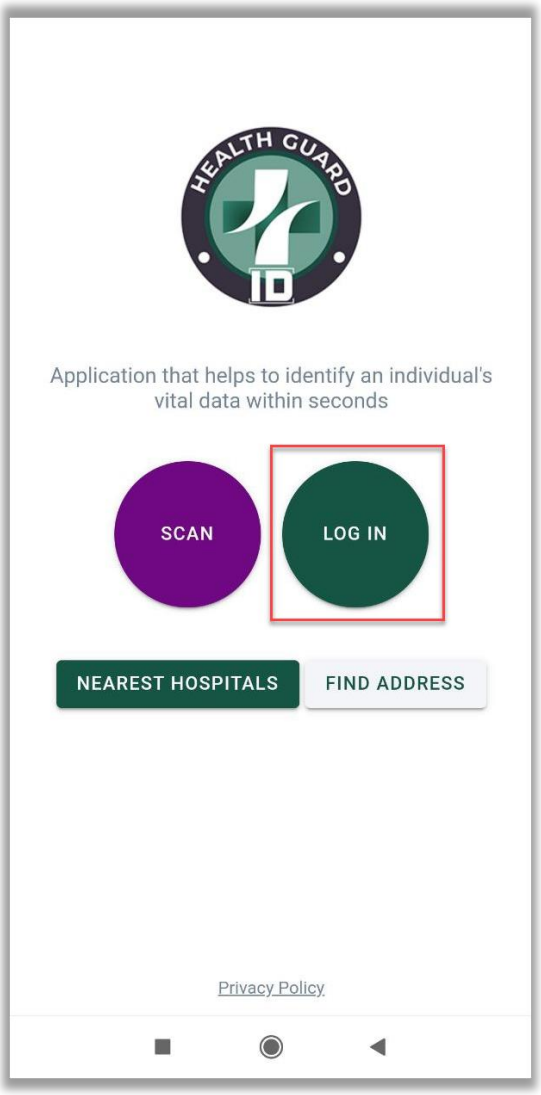
4. **STEP 4:** For unauthorized users, access to Patient Health Information is restricted.



Authorized Access

2.0 Procedure for QR scanning for authorized users

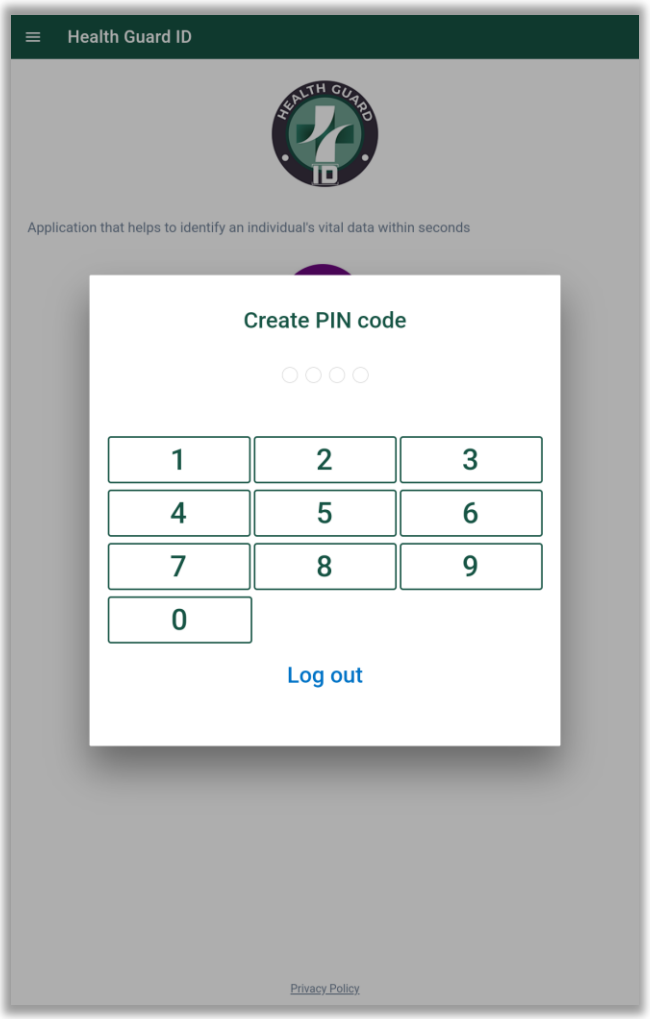
1. **STEP 1:** Click on “LOG IN” button



2. **STEP 2:** Insert Username and Password.

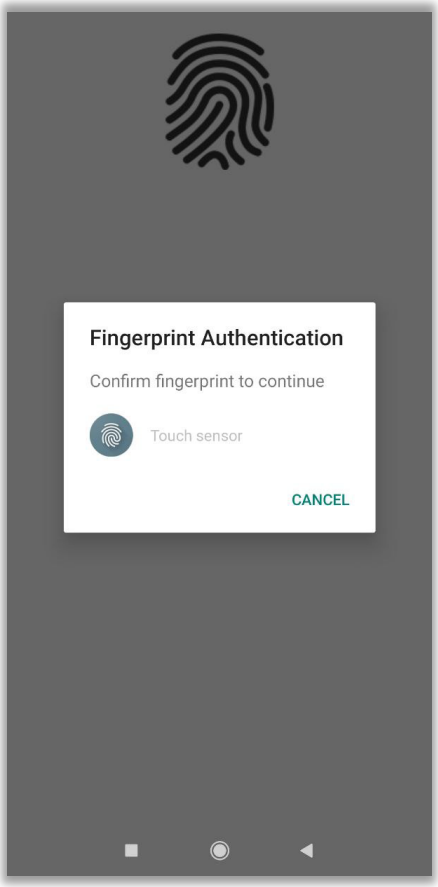
3.0 Procedure for setting up security measures

1. **STEP 1:** For Security Purposes, need to set a PIN code. The PIN code must consist of 4 digits.



2. **STEP 4:** To enhance security, users can utilize fingerprint authentication. System will ask you to attach finger to the fingerprint scanner for verification purposes. After setting a PIN code and registering a fingerprint, the user will have the choice to log in using either their PIN or their fingerprint for added convenience and flexibility.

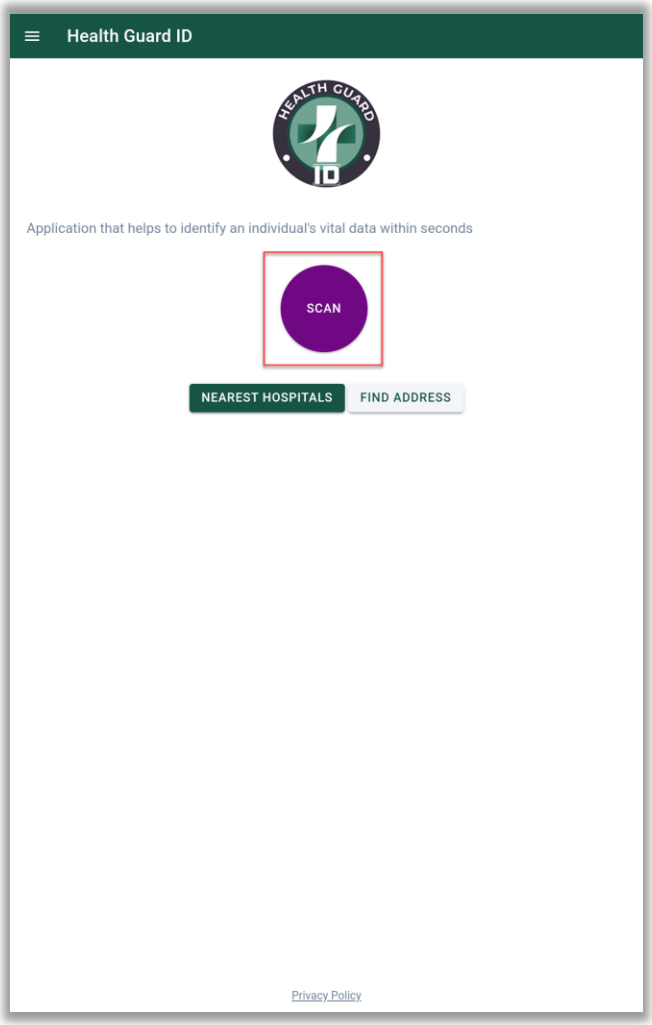
⚠ **Warning: This fingerprint authentication feature is only compatible with devices equipped with fingerprint sensor capabilities. Please ensure your device supports fingerprint authentication before attempting to use this feature.**



4.0 QR scanning for authorized users with access to PII and PHI

1. **STEP 1:**

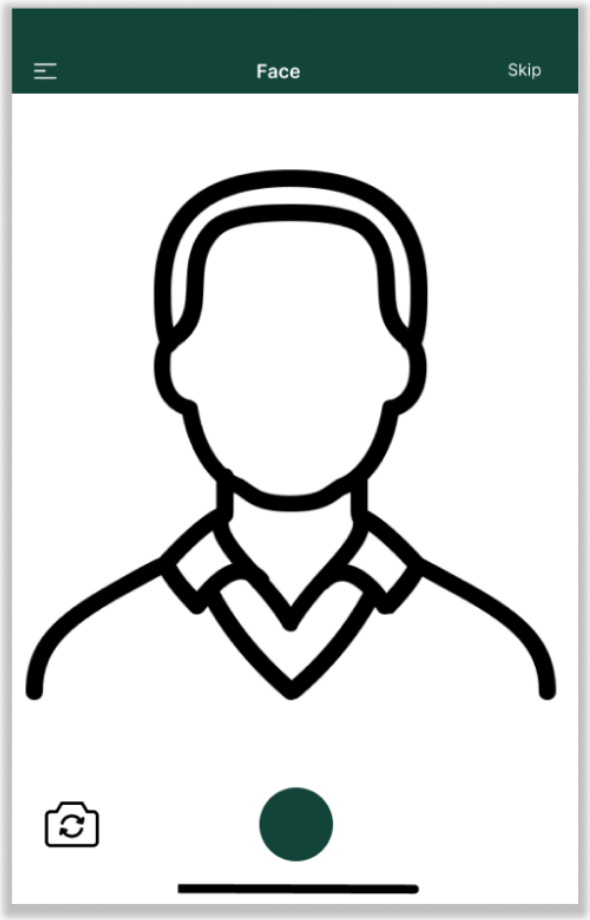
Click on Scan and pose your device's camera so that the QR Code is within the viewfinder or frame. Hold your device steady and ensure the QR code is well-lit and clearly visible within the camera frame.



5.0 Procedure for Scanning a Face

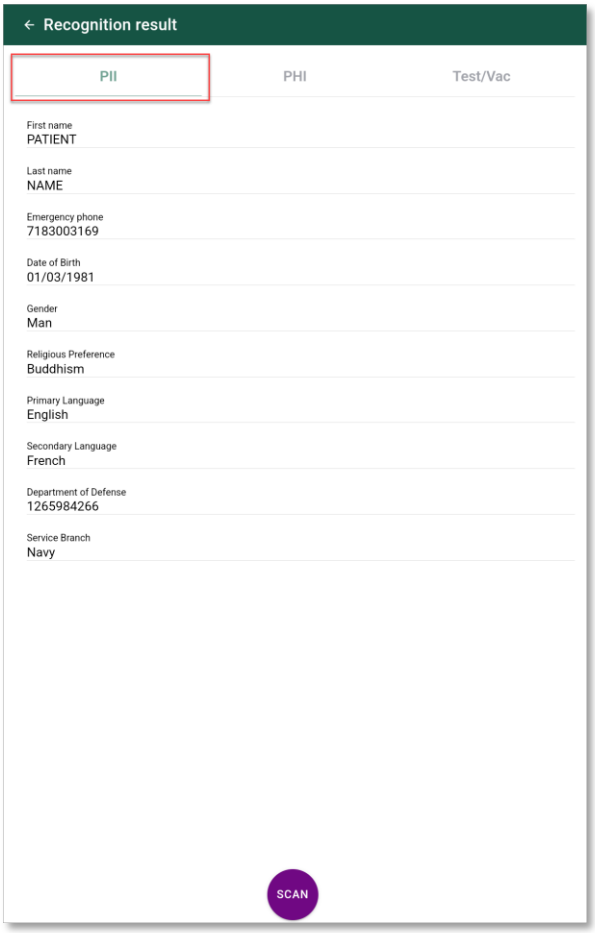
1. **STEP 1:**

   Using our Face Scan Recognition system, simply hold up the QR code and position the face within the frame. If the recognition percentage reaches 70% or more, it confirms that the QR code belongs to the patient. However, if the percentage falls below this threshold, exercise caution as doubts may arise regarding the QR code's ownership. This step is optional and can be skipped if preferred.



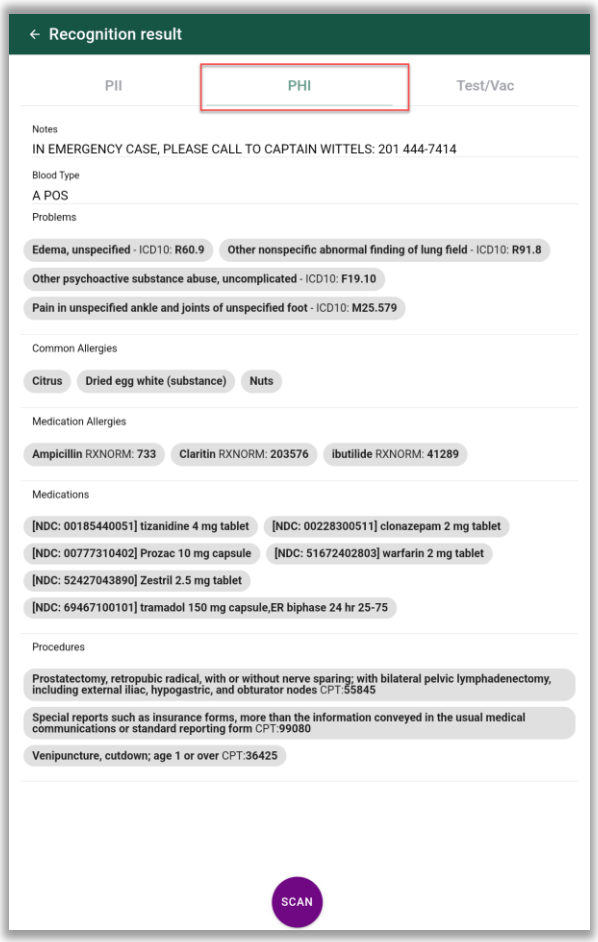
5.0 Access to PII for Authorized User

1. **STEP 1:** Same as unauthorized users, it will show Personal Identifiable information such as: *First Name, Last Name, Emergency Phone, Date of Birth, Gender, Religious Preference, Primary Language, Secondary Language, Department of Defense, Service Branch*



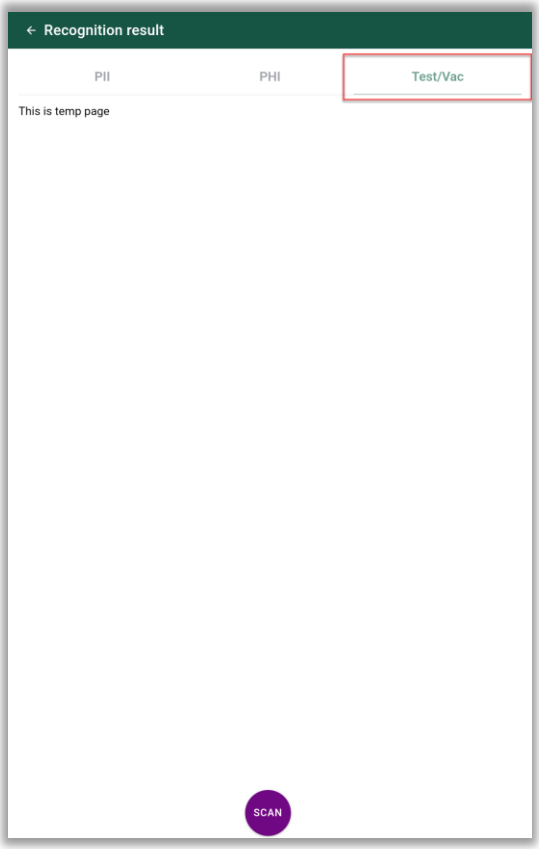
6.0 Access to PHI for Authorized Users

1. **STEP 1:** Authorized User have access to Protected Health Information such as: *Notes, Blood Type, Problems (Diagnoses), Common Allergies, Medication Allergies, Medications, Procedures.*



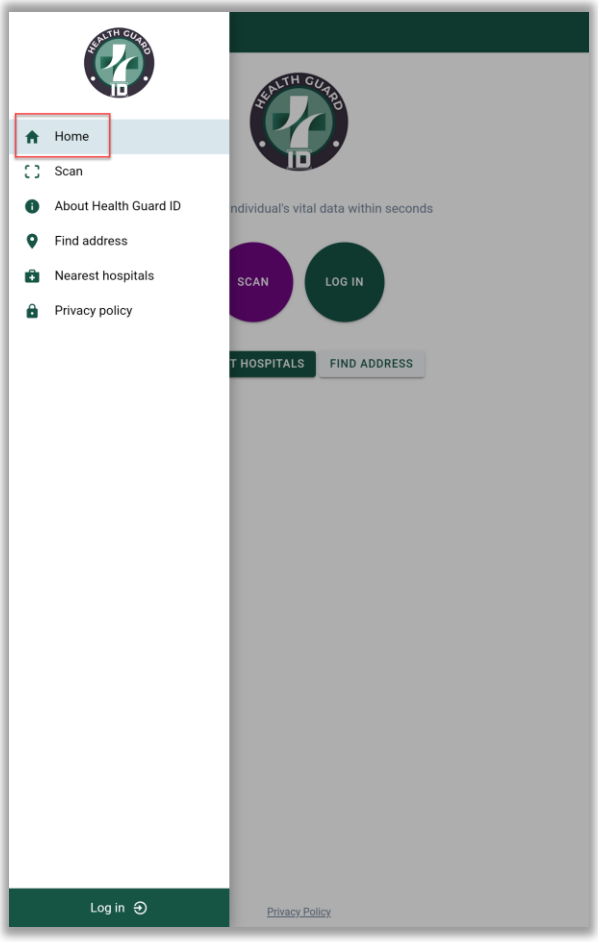
7.0 Access to Test/Vaccination

1. **STEP 1:** This page is in development. It will offer and efficient approach to managing vaccination information and patient health data



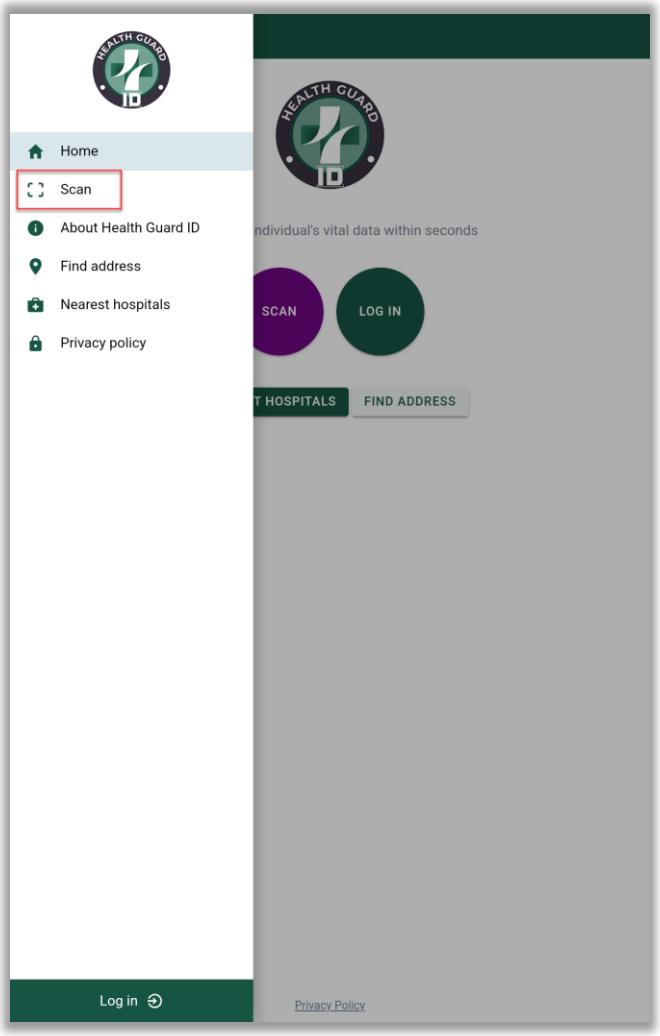
8.0HG ID Menu: Home

1. **STEP 1**: A left menu in a mobile application is a convenient way to navigate different sections and features of the app.
   Home serves as the main landing page of the Health Guard ID. It goes to Main Application page



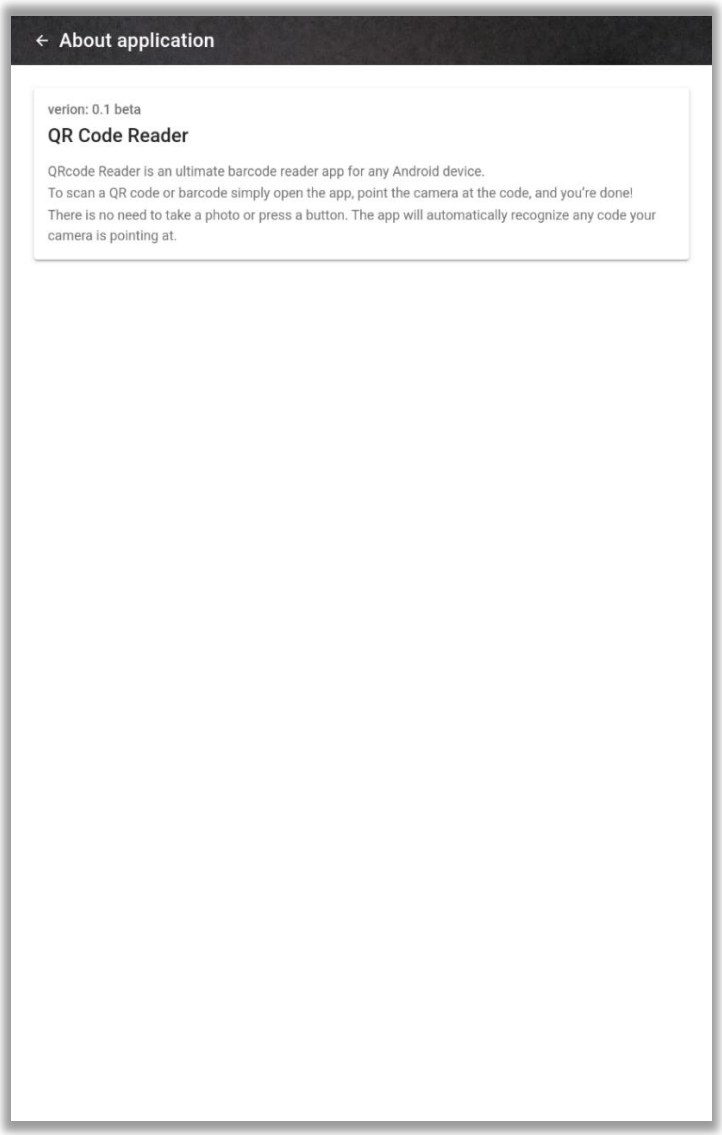
9.0HG ID Menu: Scan

1. **STEP 1**: The "Scan" is a quick access to the QR code scanning functionality of the application.



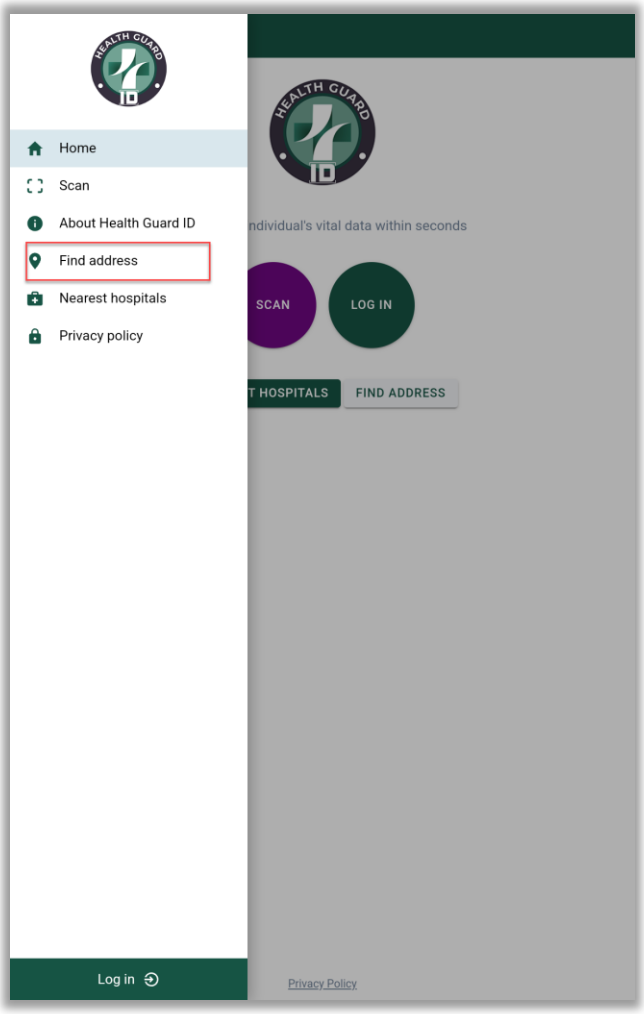
10.0 HG ID Menu: About Health Guard ID

1. **STEP 1**: The "About" section provides essential information about the mobile application, such as its purpose, mission, version and possibly the development team or organization behind it.



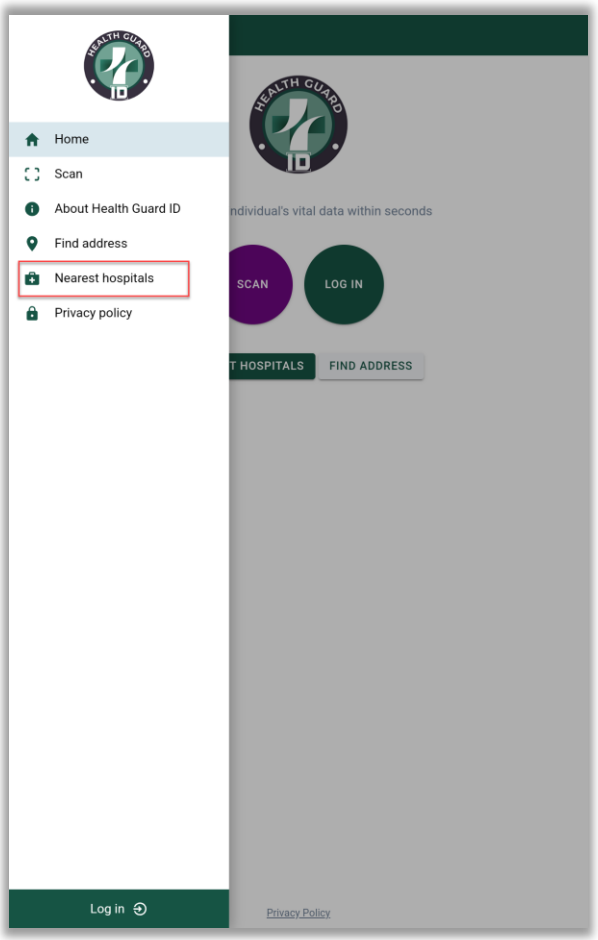
11.0 HG ID Menu: Find Address

1. **STEP 1**: The "Find Address" feature assists users in locating specific addresses or places of interest. It opens Google Maps for quick location search.



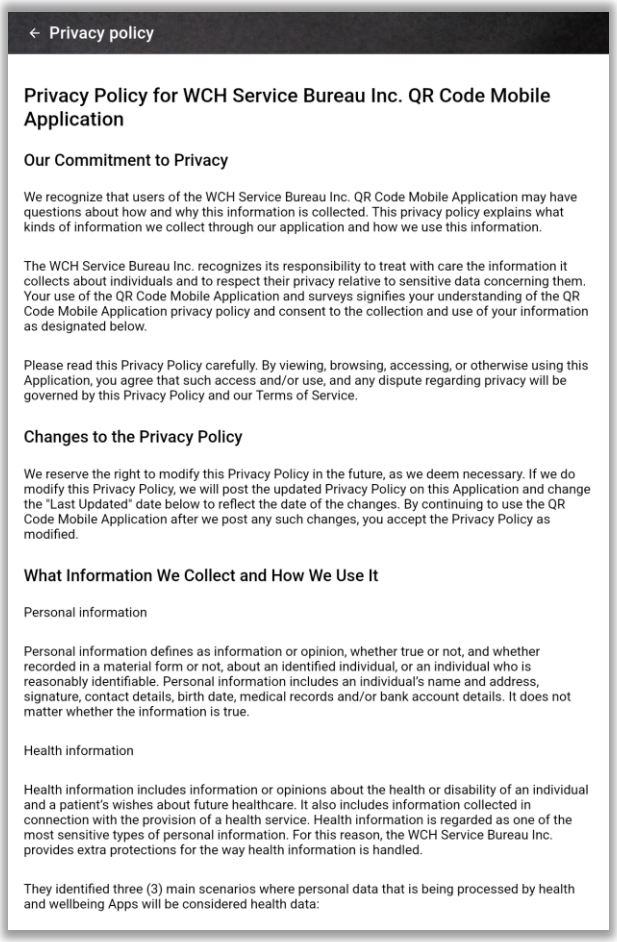
12.0 HG ID Menu: Nearest hospitals

2. **STEP 1**: The "Nearest Hospitals" useful in emergency situations or when users need to find nearby healthcare facilities quickly. This feature uses location-based services to identify the user's current position and provides a list of nearby hospitals, clinics, or medical centers along with relevant details like distance, contact information, and directions.



13.0 Privacy Policy

3. **STEP 1**: The "Privacy Policy" outlines the mobile application's data privacy practices and policies. It informs users about how their personal information is collected, stored, and used within the app. This section is crucial for transparency and helps users make informed decisions regarding their privacy and data security.



← Privacy policy

Privacy Policy for WCH Service Bureau Inc. QR Code Mobile Application

Our Commitment to Privacy

We recognize that users of the WCH Service Bureau Inc. QR Code Mobile Application may have questions about how and why this information is collected. This privacy policy explains what kinds of information we collect through our application and how we use this information.

The WCH Service Bureau Inc. recognizes its responsibility to treat with care the information it collects about individuals and to respect their privacy relative to sensitive data concerning them. Your use of the QR Code Mobile Application and surveys signifies your understanding of the QR Code Mobile Application privacy policy and consent to the collection and use of your information as designated below.

Please read this Privacy Policy carefully. By viewing, browsing, accessing, or otherwise using this Application, you agree that such access and/or use, and any dispute regarding privacy will be governed by this Privacy Policy and our Terms of Service.

Changes to the Privacy Policy

We reserve the right to modify this Privacy Policy in the future, as we deem necessary. If we do modify this Privacy Policy, we will post the updated Privacy Policy on this Application and change the "Last Updated" date below to reflect the date of the changes. By continuing to use the QR Code Mobile Application after we post any such changes, you accept the Privacy Policy as modified.

What Information We Collect and How We Use It

Personal information

Personal information defines as information or opinion, whether true or not, and whether recorded in a material form or not, about an identified individual, or an individual who is reasonably identifiable. Personal information includes an individual's name and address, signature, contact details, birth date, medical records and/or bank account details. It does not matter whether the information is true.

Health information

Health information includes information or opinions about the health or disability of an individual and a patient's wishes about future healthcare. It also includes information collected in connection with the provision of a health service. Health information is regarded as one of the most sensitive types of personal information. For this reason, the WCH Service Bureau Inc. provides extra protections for the way health information is handled.

They identified three (3) main scenarios where personal data that is being processed by health and wellbeing Apps will be considered health data: